



Post-Marketing Alert System

(ANNEX 5 ASEAN Medical Device Directive)

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Reminders



This technical training will last for **45 minutes**.



Turn off your video and microphone



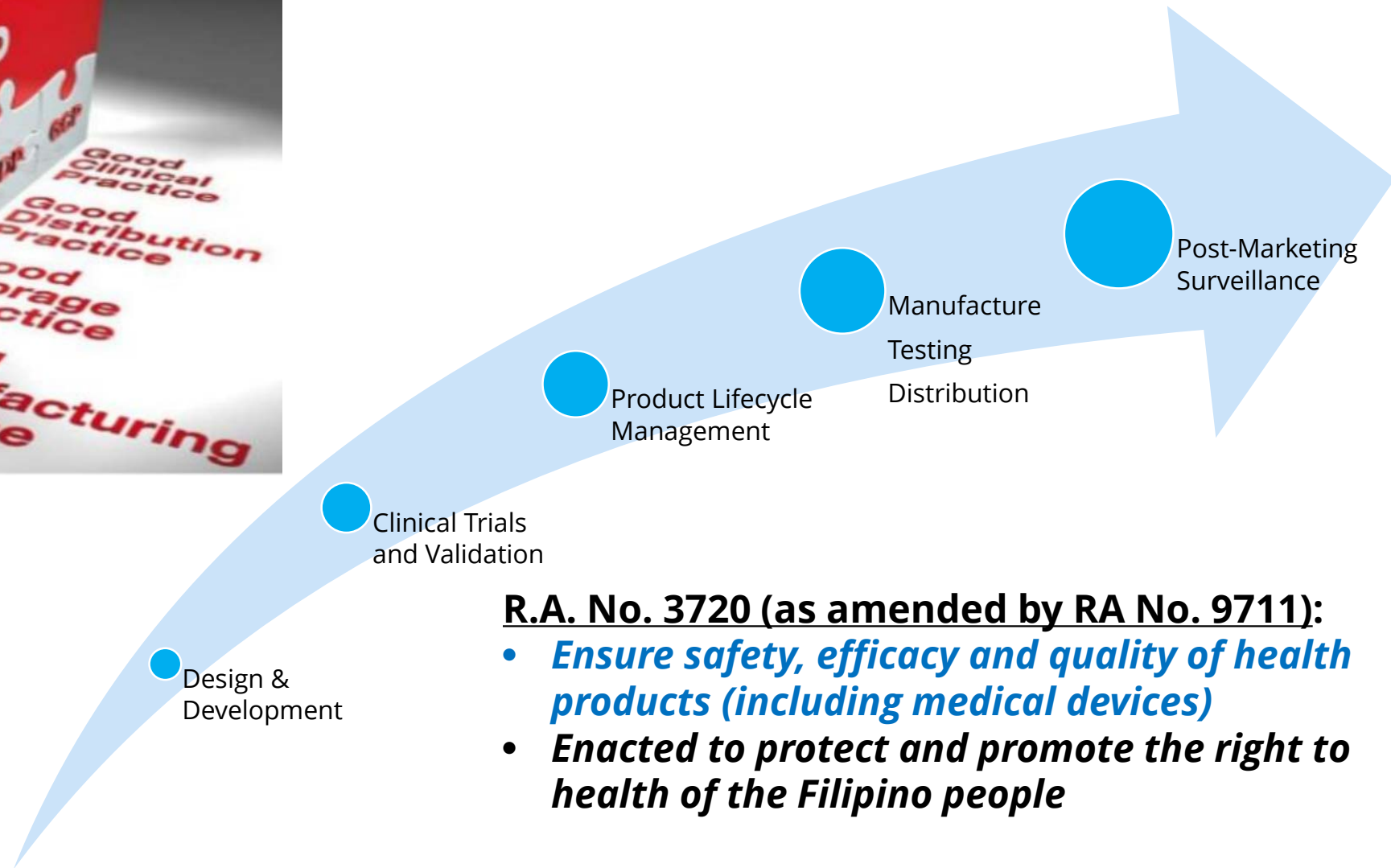
If you have any questions during the session, please use the **chat panel**.
Any opinion or recommendations by the resource speaker does not in any way represent the views or policies of the company he is associated with.

AGENDA



- Introduction
- Definitions
- PMAS Process Flow
 - Documentation Management
 - Complaints / Distribution Records
 - Adverse Events
 - Field Safety Corrective Actions
- *Key Take Away*

Introduction



R.A. No. 3720 (as amended by RA No. 9711):

- ***Ensure safety, efficacy and quality of health products (including medical devices)***
- ***Enacted to protect and promote the right to health of the Filipino people***

Introduction

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Draft for Comments of Adoption of the Post Marketing Alert System (PMAS) Requirements, Annex 5 of the ASEAN Medical Device Directive (AMDD)

DRAFT FOR COMMENTS

Addendum to FDA Circular No. 2021-002 Re: Full Implementation of Administrative Order No. 2018-0002 entitled “Guidelines Governing the Issuance of an Authorization for a Medical Device based on the ASEAN Harmonized Technical Requirements”

Alcon



Republic of the Philippines
Department of Health
FOOD AND DRUG ADMINISTRATION



23 JAN 2020

FDA CIRCULAR
No. 2020-001

TO: ALL MEDICAL DEVICE MANUFACTURERS, TRADERS, DISTRIBUTORS AND OTHER CONCERNED PARTIES

SUBJECT: Initial Implementation of Administrative Order No. 2018-0002 “Guidelines Governing the Issuance of an Authorization for a Medical Device Based on the ASEAN Harmonized Technical Requirements”

The ASEAN Medical Device Directive (AMDD)



ASEAN MEDICAL
DEVICE DIRECTIVE



- [Article 1: General Provisions](#)
- [Article 2: Definitions and Scope](#)
- [Article 3: Essential Principles of Safety & Performance](#)
- [Article 4: Classification of Medical Devices](#)
- [Article 5: Conformity of Assessment of Medical Device](#)
- [Article 6: Registration & Placement on the Market](#)
- [Article 7: Licensing of Person Responsible for Placing Medical Devices on the Market](#)
- [Article 8: Technical Documents for Medical Devices](#)
- [Article 9: References to Technical Standards](#)
- [Article 10: Labelling](#)
- [Article 11: Medical Device Claims](#)
- **[ARTICLE 12: Post-Marketing Alert System; Annex 5: PMAS Requirements](#)**
- [Article 13: Clinical Investigation](#)
- [Article 14: Institutional Arrangements](#)
- [Article 15: Safeguard Clauses](#)
- [Article 16: Confidentiality](#)
- [Article 17: Special Cases](#)
- [Article 18: Implementation](#)
- [Article 19: Revisions, Modifications and Amendments](#)
- [Article 20: Dispute Settlement](#)
- [Article 21: Reservations](#)
- [Article 22: Entry into Force](#)
- [Article 23: Annexes](#)
- [Article 24: Depository](#)

24 Articles

8 Annexes

DEFINITIONS

AMDD Post-Marketing Alert System (PMAS)

INCIDENTS

Recording and Evaluation



1. Malfunction/deterioration in characteristics or performance
2. Inadequacy in labelling or instructions for use (IFU)



Technical / medical reason in relation to the characteristics or performance of the medical device

CUSTOMER COMPLAINT

Communication (Written, Electronic or Oral)

that alleges deficiencies related to the

1. Identity

2. Quality

3. Durability

4. Reliability

5. Safety

6. Performance

of a medical device *placed in the market*



ADVERSE EVENT

**A malfunction OR a deterioration
in the characteristics or performance
OR a use error**

which *could have caused* or has caused

1. Injury to health OR
2. Contributed to the death

of patients or other persons



Field Safety Corrective Action (FSCA)

Action taken by the *product owner*

to **REDUCE** a risk of death

OR serious deterioration in state of health

associated with the use of a medical device

1. RETURNS

2. **MODIFICATIONS** (Retrofits, Labelling/IFU changes, Software upgrades, Px clinical mgmt)

3. EXCHANGES

4. **DESTRUCTION**

5. **ADVICE** given re: use of device



Field Safety Notice (FSN)

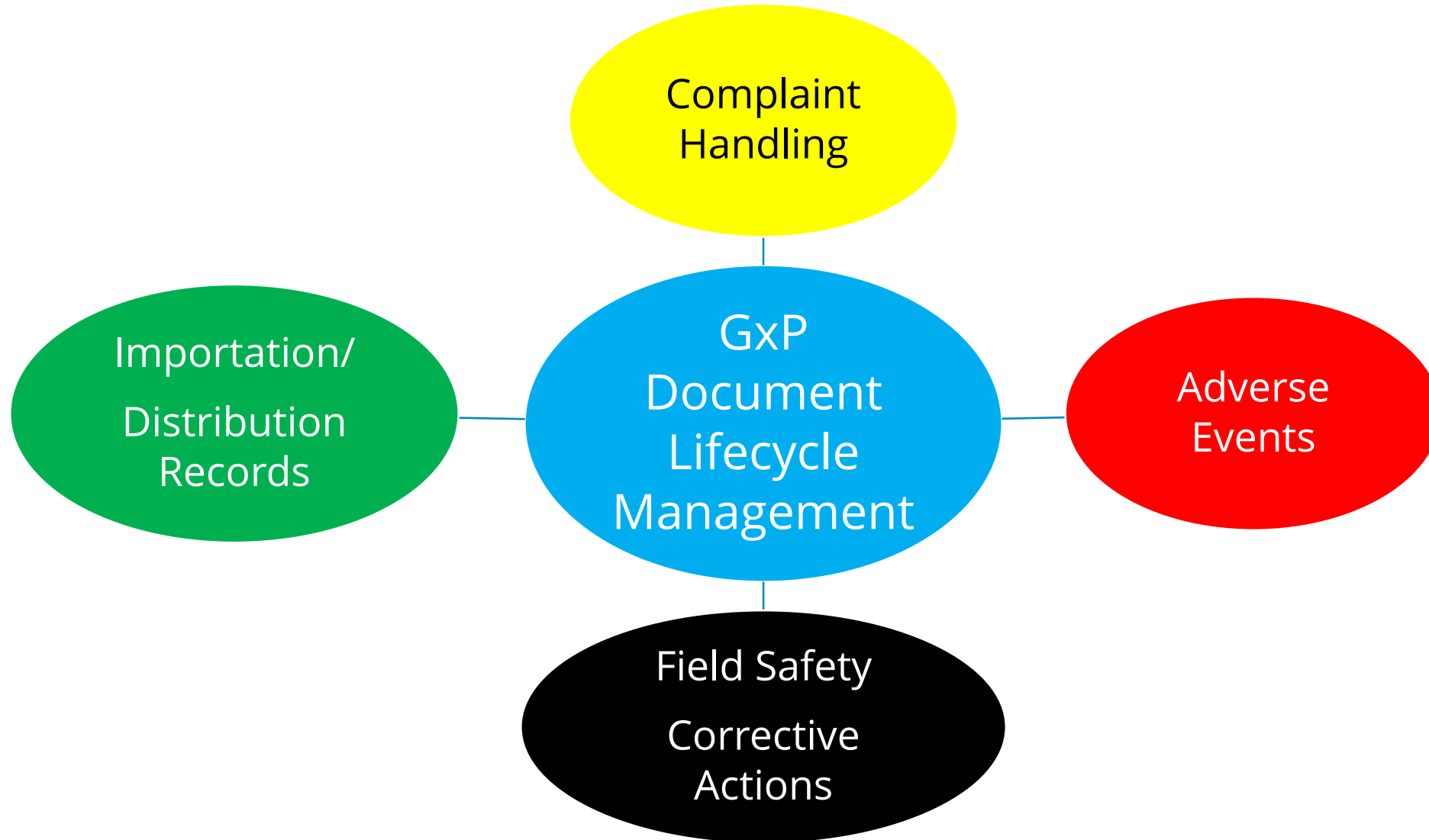
A communication sent out by product owner or its representative to the medical device users in relation to a FSCA



PROCESS FLOW

AMDD Post-Marketing Alert System (PMAS)

The Post-Marketing Alert System



Importation / Distribution Records

IMPORTANCE



Identify PRODUCT OWNER for each batch of medical device



Identify where each batch of product is supplied



Expedite product batch recall

Importation / Distribution Records

- Name / Address of Initial Consignee
- Identity / quantity of imported / shipped products
- Date imported / shipped
- Control Numbers
 - Lot No.
 - Batch No.
 - Serial No.



Complaint Handling

COMPLAINT RECORDS

Brand Name

Registration Number

Model/Catalogue Number

Bar Code/Model/SN

Name/Address of Dealer

Investigation Records

COMPLAINT HANDLING

Is there a health hazard?

Non-conformance (effectiveness, safety, performance characteristics, etc.)?

Failure to meet regulatory requirements?

Corrective / Preventive Actions?

No action taken (invalid complaint)?

Adverse Events (Reportability Criteria)

An Adverse Event has occurred

1

The Medical Device is associated with the AE

2

The AE led to any of the following outcomes:

1. DEATH
2. Serious threat to public health
3. Serious deterioration in the state of health
4. Event might lead to death or serious injury

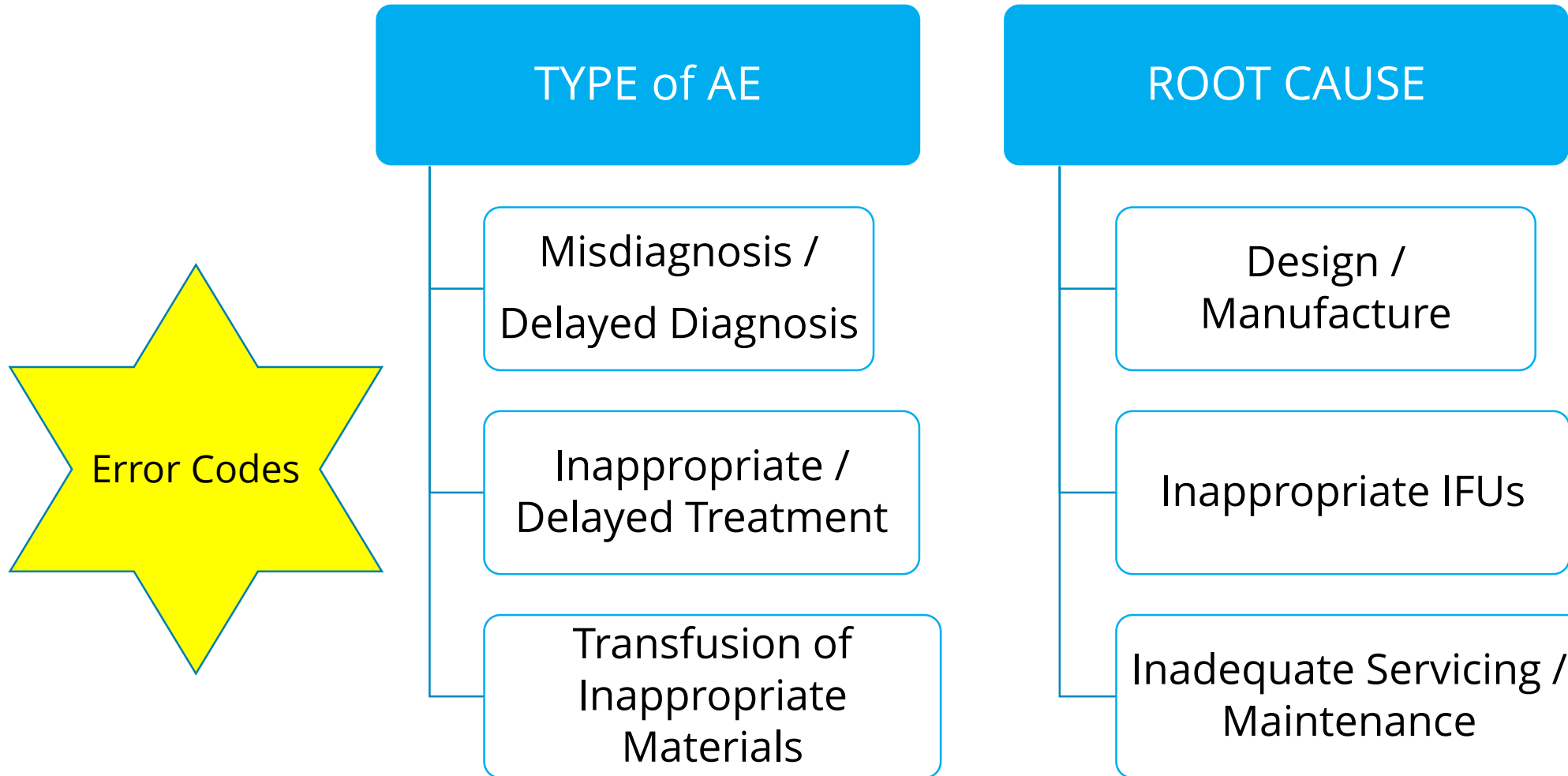
3

Adverse Events

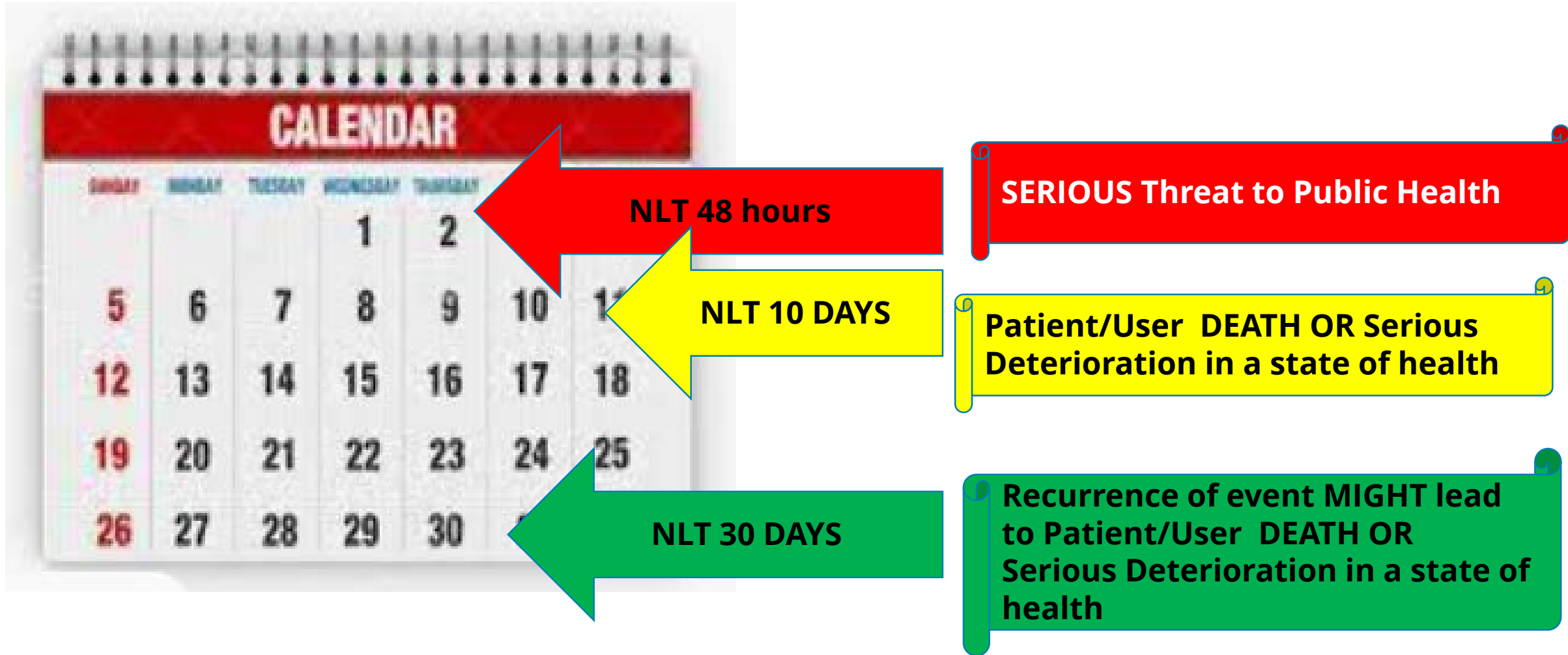
SERIOUS DETERIORATION in STATE of HEALTH



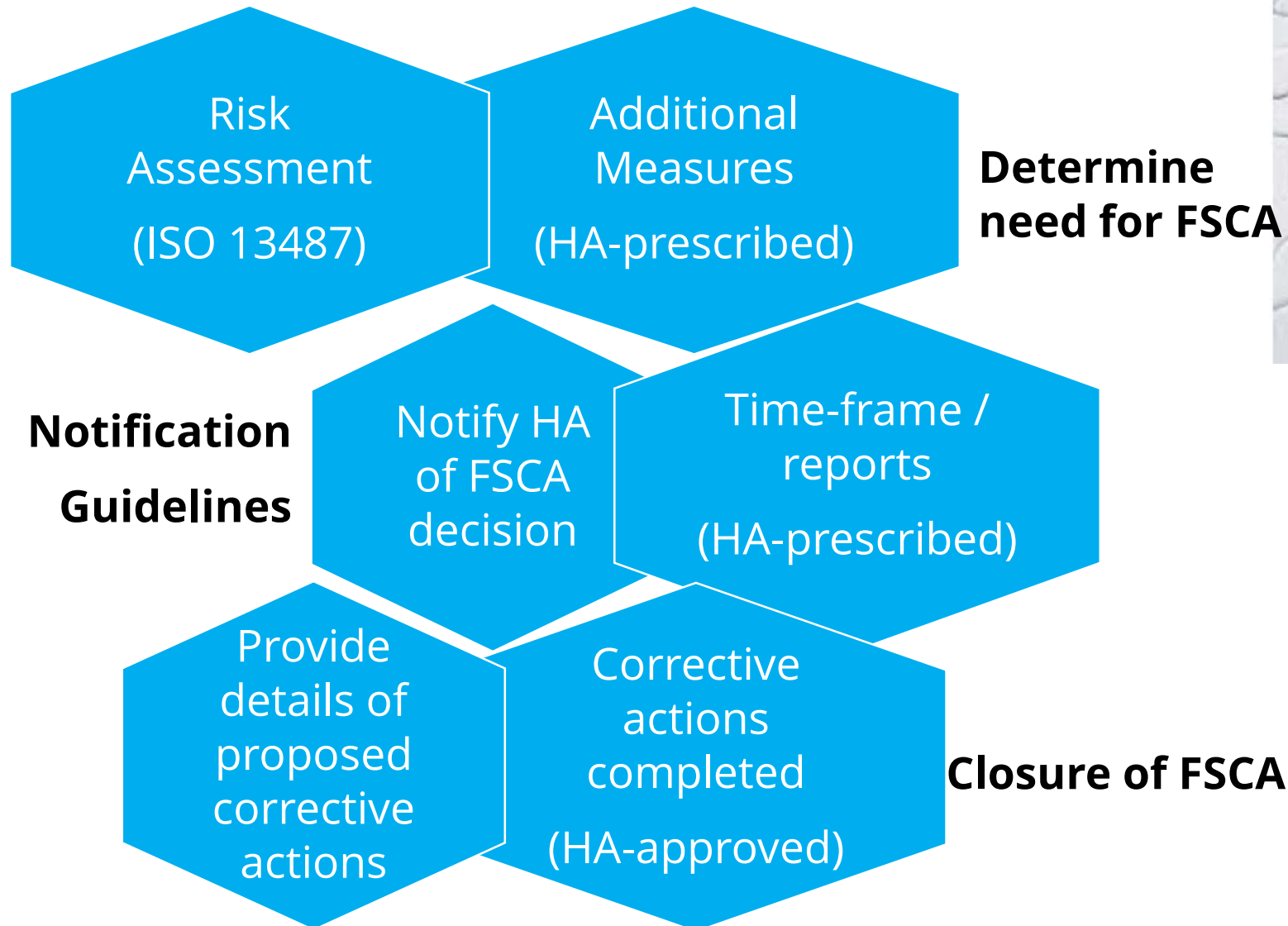
Adverse Events (IVD - Example)



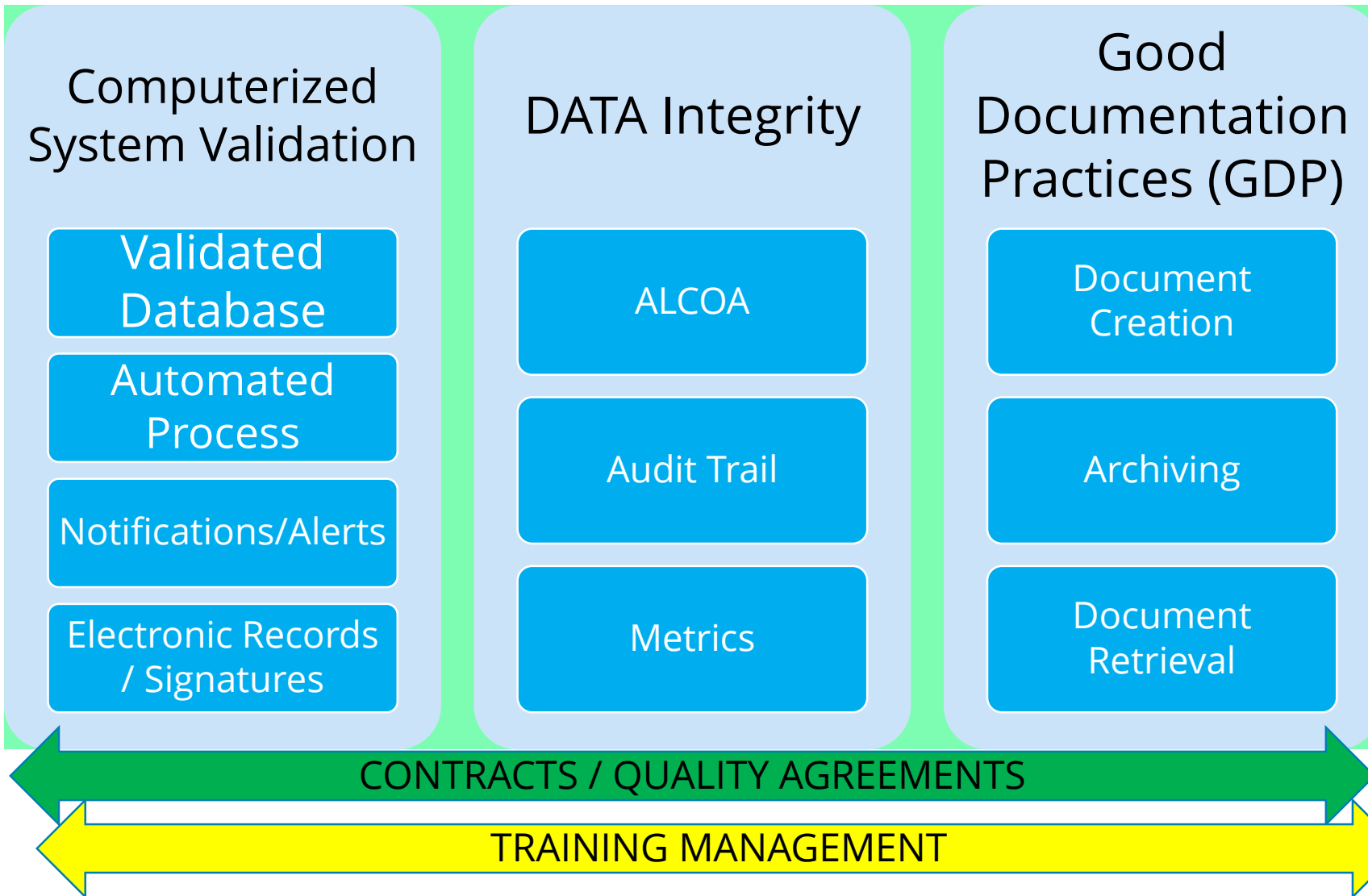
Adverse Events (Reporting Timelines)



Field Safety Corrective Actions (FSCA)



Document Life Cycle Management (GxP)



IQVIA™

Lifecycle Safety-PSMF

Project Code: GZA96457

Marketing Authorization Holder: Alcon Laboratories Belgium B.V.B.A

EudraVigilance System Master File Number: MFL15399

EU QPPV Third Party Company Name: IQVIA Ltd.

KEY TAKE AWAYS

AMDD Post-Marketing Alert System (PMAS)

WHY do we need PMAS?



ASEAN PMAS: Partnership between regulators & MAH/Product Owners
to protect and promote Patient Safety



THANK YOU

